



## *Ontario's Modified Step 2 Restrictions Amenity Space Update*

January 4, 2022

We're reaching out today with an important update in light of the decision to send the province of Ontario into Modified Step 2 Restrictions as of Wednesday, January 5th at 12:01am. The lockdown will cause restrictions on our amenities and services, although we are working hard to minimize the disruption to your daily lives here in the building.

Here is a summary of the current amenity space restrictions that are in place:

<b>Business Centres</b>	Maximum 5 residents at a time
<b>Kitchen Lounges</b>	Maximum 5 residents at a time
<b>TV Lounges</b>	Maximum 5 residents at a time
<b>Study Rooms</b>	Maximum 2 residents at a time
<b>Social Lounge</b>	Maximum 5 residents at a time
<b>Fitness Centre</b>	<b>Closed</b>

### **Administration Office**

- Currently closed to walk-ins
- Residents can book appointments with staff if you need to visit the office
- All meetings will take place over the phone or video conference
- Phones and emails will be responded between 11:00 a.m. to 4:00 p.m. daily
  - Quad Phone Line – 416-736-7823
  - Email – [info@quadyork.ca](mailto:info@quadyork.ca)
- Outside of office hours, your On-Call Community Assistant is available at 647-291-4006
- Resident Life Events will be amended to allow for virtual presentation when possible

### **Maintenance Requests**

Requests should continue to be entered into the Maintenance portal. Our Maintenance Team will review requests and work will be prioritized to reduce the spread of transmission.

### **Face Mask/Coverings Mandatory Requirement**

A reminder to all residents that wearing masks or face coverings is mandatory when in public spaces at The Quad. Examples of public spaces are the main lobby, hallways, elevators, laundry rooms and package room.

### **Guest in Residence Policy**

A reminder that Residents are responsible for their Guests and must be with them at all times. Additionally, Residents must not lend their key to anyone. Residents and their Guests must follow all Provincial and City safety guidelines for social distancing, mask wearing, etc. If any violations by Residents or their Guests to the government or The Quad's Community Policies may result in fines or may lead to an eviction.



### **Health & Safety Measures**

We would like to remind you about health and safety measures to safeguard your health, reduce the risk of transmission and limit future outbreaks of COVID-19:

- Wearing a mask or face covering in all indoor spaces is mandatory and when you can't maintain 2-meter physical distance outdoors;
- Practice physical distancing and frequent handwashing;
- Use hand sanitizer when handwashing is not available;
- Avoid touching your face;
- Disinfect high-touch surfaces;
- Self-monitor for COVID-19 symptoms; and stay home and self-isolate if you are sick (use the self-assessment tool); are in close contact with a confirmed COVID-19 case; are COVID-19 positive; or have travelled internationally recently.

### **Support & Resources**

If you have questions or concerns about staying safe on or off campus, please contact the Office of Student Community Relations (OSCR) between Monday to Friday, 8:30 a.m. to 4:30 p.m. at [oscr@yorku.ca](mailto:oscr@yorku.ca) or 416-736-5231. You can also reach out to OSCR if you need referrals and support, both internal and external to York, help with complex issues or assistance with personal issues related to the pandemic.

We're all in this Together!

Sincerely,

Team Quad